STATE OF ARIZONA FILED

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APR 2 1996

STATE OF ARIZONA

DEPT. OF INSURANCE

DEPARTMENT OF INSURANCE

In the Matter of:)
HAROLD KLETSKY,) No. 96A-049
Respondent.) ORDER SUMMARILY SUSPENDING) LICENSE AND NOTICE OF) HEARING
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The Department of Insurance ("Department") alleges below that Harold Kletsky, the Respondent, has violated the provisions of A.R.S. Title 20. In light of the serious nature of these allegations, the Director of Insurance ("Director") finds that the public health, safety and welfare imperatively require emergency action, within the meaning of A.R.S. § 41-1064(C).

THEREFORE, IT IS ORDERED summarily suspending the insurance license held by Mr. Kletsky, effective immediately, pending the proceedings commenced this date.

EFFECTIVE this /\$t day of Apri, 1996.

CHRIS HERSTAM
Director of Insurance

PLEASE TAKE NOTICE, that pursuant to the provision of A.R.S. § 20-161 through 20-165 and 41-1061 et seq., the above captioned matter will be heard before the Director of the Office of Administrative Hearings or his designee, on the 14th day of May, 1996, at 8:30 o'clock a.m., at 2910 North 44th Street, Suite 210, Phoenix, Arizona.

Motions to continue this matter shall be made in writing to the Administrative Law Judge not less than five business days

before the date set for the hearing. A copy of any motion to continue shall be mailed or hand delivered to the opposing party or attorney on the same date of filing with the Office of Administrative Hearings. A.R.S. § 20-164 entitles any person affected by this hearing to appear in person and by counsel, to be present during the giving of all evidence, to have a reasonable opportunity to inspect all documentary evidence, to examine witnesses, to present evidence in support of the person's interest, and to have subpoenas issued by the Administrative Law Judge to compel attendance of witnesses and production of

Questions concerning issued raised in this Order should be directed to Assistant Attorney General KATHRYN LEONARD (602) 542-7719, 1275 West Washington, Phoenix, AZ 85007.

evidence in the person's behalf.

NOTICE OF APPLICABLE RULES

On January 23, 1992, the Arizona Department of Insurance adopted A.A.C. R20-6-101 through R20-6-115, setting forth the rules of practice and procedure applicable in contested cases before the Director of Insurance. The hearing will be conducted pursuant to these rules.

PURSUANT TO A.A.C. R20-6-106 RESPONDENT SHALL FILE A WRITTEN ANSWER WITH THE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN TEN (10) DAYS AFTER ISSUANCE OF THIS NOTICE OF HEARING AND SHALL MAIL OR DELIVER A COPY OF THE ANSWER TO THE ASSISTANT ATTORNEY GENERAL DESIGNATED ABOVE. THE ANSWER SHALL STATE RESPONDENT'S POSITION OR DEFENSE AND SHALL SPECIFICALLY ADMIT OR DENY EACH ASSERTION IN THE NOTICE OF HEARING. ANY ASSERTION NOT DENIED SHALL BE DEEMED TO BE ADMITTED. ANY DEFENSE NOT RAISED IN THE ANSWER SHALL BE

DEEMED WAIVED. IF AN ANSWER IS NOT TIMELY FILED, THE RESPONDENT SHALL BE DEEMED IN DEFAULT AND THE DIRECTOR MAY DEEM THE ALLEGATIONS ARE TRUE AND TAKE WHATEVER ACTION IS APPROPRIATE, INCLUDING SUSPENSION, REVOCATION, DENIAL OF A LICENSE, OR RENEWAL OF A LICENSE, IMPOSITION OF A CIVIL PENALTY AND/OR RESTITUTION TO ANY PARTY INJURED.

PERSONS WITH DISABILITIES MAY REQUEST REASONABLE

ACCOMMODATIONS SUCH AS INTERPRETERS, ALTERNATIVE FORMAT, OR

ASSISTANCE WITH PHYSICAL ACCESSIBILITY. REQUESTS FOR

ACCOMMODATIONS MUST BE MADE WITH 72 HOURS PRIOR NOTICE. IF YOU

REQUIRE ACCOMMODATIONS, PLEASE CONTACT RICHARD BRINTON AT 9128460.

The Director alleges:

- 1. On or about September 29, 1980, license number 235831 was issued to Harold Kletsky authorizing him to transact life and disability insurance in the state of Arizona. That license was due to expire July 31, 1995. pursuant to A.R.S. § 20-314.
- 2. On or about July 10, 1995, Mr. Kletsky filed an application to renew the life and disability license that he held (the "1995 renewal"). In conjunction with the application, Mr. Kletsky tendered to the Department check number 002, drawn on Bank One account 00846874 made payable to the Arizona Department of Insurance, in the amount of \$49.50, signed with the name Harold Kletsky (the "check").
- 3. On or about August 31, 1995, after submitting the check to Bank One for payment, the check was returned for insufficient funds.
 - 4. On or about September 7, 1995, the Department mailed

Mr. Kletsky, by certified mail, a returned check notification, advising him that the check had been returned and that payment had to be made to the Department.

- 5. On or about September 8, 1995, the certified letter containing the returned check notification was signed with Mr. Kletsky's name and accepted.
- 6. Mr. Kletsky failed to respond to the Department's notification and failed to make good the insufficient fund check.

COUNT II

- 7. On or about September 12, 1995, the Department sent a letter to Mr. Kletsky at his address of record with the Department, seeking information relating to a complaint lodged with the Department concerning Mr. Kletsky. In the letter Mr. Kletsky was asked to respond no later than October 11, 1195. Mr. Kletsky to date, has not responded to the September 12, 1995 letter.
- 8. On or about November 7, 1995, the Department served Mr. Kletsky with an Order to Appear by certified mail to the address of record Mr. Kletsky furnished in the 1995 renewal. The Order To Appear directed Mr. Kletsky to appear on November 29, 1995, to be interviewed at the Department concerning Mr. Kletsky's compliance with Title 20. Mr. Kletsky did not appear in response to the Order To Appear.

VIOLATIONS

9. Mr. Kletsky's failure to timely pay the required fee to renew the license he held constitutes ground for which original issuance of the license could have been refused within the meaning of A.R.S. § 20-316(A)(1) and A.R.S. § 20-290(B)(1) and

pursuant to A.R.S. § §20-167, 20-394 and 20-314.

- 10. Mr. Kletsky's failure to appear in response to the Order To Appear issued by the Director constitutes "the wilful violation of, or wilful noncompliance with, any provision of this title or any lawful rule, regulation or order of the director" within the meaning of A.R.S. § 20-316(A)(2).
- 11. Ground exist for the Director to suspend, revoke or refuse to renew the license held by Mr. Kletsky or to order Mr. Kletsky to pay civil penalties, or both, pursuant to A.R.S. § 20-316(A)(C).
- 12. Based upon the conduct described above, and pursuant to A.R.S. § 41-1064(C), the public health, safety and welfare imperatively require emergency action in the form of the summary suspension of all Arizona insurance licenses held by Mr. Kletsky, effective immediately, pending the proceedings for revocation commenced this date.

If after hearing, or upon default in accordance with A.A.C. R20-6-106, the Director makes a finding of one or more of the above-described violation, he may suspend, revoke or refuse to renew the licenses held by Mr. Kletsky, impose civil penalties upon Mr. Kletsky's, and order restitution, pursuant to A.R.S. § §21-315(A). 20-316(B). 20-316(C), 20-417 and 20-418.

Pursuant to A.R.S. § 20-150, the Director of Insurance delegates the authority vested in the Director of the State of Arizona, whether implied or expressed, to the Director of the Office of Administrative Hearings or his designee, to preside over the hearing of this matter as the Administrative Law Judge, and to make written recommendations to the Director of Insurance

consisting of proposed findings of fact, proposed conclusions of law, and a proposed order. This delegation does not include a delegation of the authority of the Director of Insurance to make the order of hearing or other final decision in this matter.

Pursuant to A.R.S. § 41-1092.01, your hearing will be conducted through the Office of Administrative Hearings, an independent agency. Please find enclosed a copy of the procedures to be followed.

DATED this 29th of March, 1996.

Chris Herstam

Director of Insurance

COPY of the foregoing mailed/delivered this _2nd day of April, 1996

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Kathryn Leonard Assistant Attorney General 1275 West Washington, Room 259 Phoenix, AZ 85007

19 Charles R. Cohen, Deputy Director
Gregory Y. Harris, Executive Assistant Director
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Harold Kletsky 8221 N. 34th Drive Phoenix, AZ 85051

Harold Kletsky
P.O. Box 9285
Scottsdale, AZ 85252

A courtesy copy of this Notice of Hearing has been mailed/delivered to the persons listed below. If you are listed

below, you will receive no further notices or documents concerning this matter other than the Director's final order. Information about the status of this matter, including whether the hearings date has been changed, may be obtained by contacting the Department of Insurance at (602) 912-8454 or the Assistant Attorney General identified above, at (602) 542-7719. 4 5 Jackson National Life Insurance Co. P.O. Box 24068 6 Lansing, MI 48909 7 LifeUSA Insurance Company P.o. Box 59060 8 Minneapolis, MN 55459-0060 USG Annuity & Life Company 9 P.O. Box 617 10 Des Moines, IA 50303-0617 Zurich Life Insurance Company 11 1400 American Lane, 12th Floor 12 Schaumburg, IL 60173-4987 Pioneer Life Insurance Company 13 1750 E. Golf Rd. 14 Schaumburg, IL 60173 15 Lafayette Life Insurance Company P.O. Box 7007 16 Lafayette, IN 47903 17 18 "2113:CPA96 091:notice:kll 19 20 21 22 23

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